



MINISTRY
COOPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS
REPUBLIC OF SOUTH AFRICA

**NATIONAL COUNCIL OF PROVINCES
QUESTIONS FOR WRITTEN REPLY
QUESTION NUMBER 159
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QUESTION:

Municipal accounts/valuation

159. Mr M A P De Bruyn (Free State: FF Plus) to ask the Minister of Cooperative Governance and Traditional Affairs:

- (1) What is the current situation regarding the (a) municipal accounts and (b) valuation roll of the Letsemeng Local Municipality;
- (2) whether municipal accounts are (a) calculated with accuracy and (b) sent to the correct and/or valid account holders; if not, why not; if so, (i) what is the current and/or most accurate collection rate in this regard and (ii) what are the further relevant details? CW167E

REPLY:

- (1) (a) Municipality's accounts are calculated and send out to customers on a monthly basis.
(b) The valuation rolls for 2023 – 2028 years was compiled and implemented effective from 01 July 2023. All processes pertaining to the compilation of the valuation roll were followed in line with Municipal Property Rates Acts. All information pertaining to the compilation of the valuation roll was sent to both National and Provincial COGTA.
- (2) (a) The accounts are calculated and are accurate, there are however exceptions that in some cases the estimates are used to calculate consumption in instances where the municipality is unable to gain access to the property to take readings or the meters are broken and not replaced yet. All billing accounts have details where a customer can call

and enquire about their accounts, the municipality also has offices in all towns where customers can walk in and do enquiries on their accounts.

(b) All billing accounts are sent to the correct account holders as per the information on the financial system, the onus is on the account holder to inform the municipality if the recipient of the account has changed

(i) The average collection rate is 45%.

(ii) None.